

**From:** BRIAN LAMBERT (INV)  
**Sent:** Wed, 7 Aug 2024 00:58:46 +0000  
**Subject:** Fwd: Business Insider story regarding recent Secret Service visit in Pittsfield

Brian S. Lambert  
Assistant Director  
Office of Investigations  
United States Secret Service

(b)(6);(b)(7)(C) (cell)

**From:** MICHAEL BALL (INV) (b)(6);(b)(7)(C)

**Sent:** Tuesday, August 6, 2024 8:33:13 PM

**To:** BRIAN LAMBERT (INV) (b)(6);(b)(7)(C); VINCENT TUTONI (IGL)

(b)(6);(b)(7)(C)

**Subject:** Fwd: Business Insider story regarding recent Secret Service visit in Pittsfield

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**From:** MASON BRAYMAN (BOS) (b)(6);(b)(7)(C)

**Sent:** Tuesday, August 6, 2024 8:30:36 PM

**To:** MELISSA MCKENZIE (CMR) (b)(6);(b)(7)(C); ANDREW MURPHY (BOS)

(b)(6);(b)(7)(C); MICHAEL BALL (INV) (b)(6);(b)(7)(C)

**Subject:** Re: Business Insider story regarding recent Secret Service visit in Pittsfield

Apologies for the delay. Working a new protectee here and had poor cell service most of the afternoon. And we are not done for the day. Please scroll down for answers to their questions. Please call or email with any follow up questions.

mfb

**From:** MELISSA MCKENZIE (CMR) (b)(6);(b)(7)(C)

**Sent:** Tuesday, August 6, 2024 4:49 PM

**To:** ANDREW MURPHY (BOS) (b)(6);(b)(7)(C)

**Cc:** MASON BRAYMAN (BOS) (b)(6);(b)(7)(C)

**Subject:** FW: Business Insider story regarding recent Secret Service visit in Pittsfield

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**From:** (b)(6);(b)(7)(C)@insider.com>

**Sent:** Tuesday, August 6, 2024 4:41 PM

**To:** USSSMEDIAINQUIRY <USSSMediaInquiry@uss.s.dhs.gov>

**Subject:** Business Insider story regarding recent Secret Service visit in Pittsfield

Some people who received this message don't often get email from (b)(6);@insider.com. [Learn why this is important](#)

Hi, I hope you're well. My name is Jacob Shamsian and I'm a journalist at Business Insider.

I'm writing a story regarding Secret Service activity during a recent visit from Vice President Kamala Harris in Pittsfield, Massachusetts.

I spoke to (b)(6); (b)(7)(C) the owner of the Four One Three Salon in Pittsfield. She told me that on the day of Harris's visit, on July 27, she closed down her salon, which is located just behind the Colonial Theatre where Harris held a fundraiser.

She said that a Secret Service agent taped over the exterior security camera of her salon. And then a couple of hours later, her lock was picked and several people — including one person wearing a Secret Service uniform — entered the salon to use the bathroom. They left the door unlocked when they left.

Security footage that (b)(6) shared with me backs up her version of events.

Powers told me that she later spoke to an EMT, who told her that the "person in charge" of the Secret Service that day told people to use her bathroom's salon. She said she spoke to someone at a Secret Service field office (it wasn't clear to me if it was the Massachusetts or New York field office — Pittsfield is in Massachusetts just across the border from New York), who blamed the local police.

My questions are:

- Did a Secret Service officer pick the lock of the Four One Three Salon in Pittsfield on July 27? No one from the USSS picked the lock of the Salon door.
- Why did an officer tape over the exterior security camera? Our CSP Advance SA placed a piece of plastic over the camera because it viewed our arrival/departure area. She did not contact the Salon about the camera because the arrival/departure switched from initial walk throughs from one side of the building to the rear of the building. The camera was discovered the day of the visit and a piece of plastic was taped over the camera to block the view of our arrival. When she went to remove the plastic off the camera it had already been removed.
- Did the Secret Service seek permission from (b)(6) or the property owner to use the facility for the bathroom or any other reason? If not, why not? USSS personnel did not ask for permission to enter the Salon nor did any of our personnel enter the business. We reviewed the videos provided to us and observed that none of the individuals who entered the Salon were USSS personnel. The Pittsfield Police Chief confirmed those individuals were state or local police, fire, or EMS.
- Did the Secret Service agent in charge — or any other officer — tell others to use (b)(6) bathroom? No one from the USSS directed any state or local personnel to enter the Salon or use their restrooms.
- Why not lock the door after leaving? Or inform (b)(6) or the landlord? No one from the USSS was aware that state and local employees associated with the visit entered the Salon until days after the visit.

If you can get back to me by some point tomorrow morning, I'd appreciate it.

Thanks and all the best,  
Jacob Shamsian

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**Jacob Shamsian**

Legal Correspondent, Business Insider

Cell (b)(6):

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